



Cotswold Security & Training Ltd

Terms and Conditions

1. Introduction

Welcome to Cotswold Security & Training Ltd

By enrolling in our courses, you (referred to as "the participant," "you," or "your") agree to comply with and be bound by the following Terms and Conditions.

Please read these terms carefully.

2. Course Enrolment and Payment

- **Registration:** Participants must complete the registration process, providing accurate and current information.
- **Fees and Payment:** All course fees are due at the time of registration unless otherwise stated. Payment methods include [Credit card, BACS, Payment Link].
- **Refunds:** Full Refunds are available if cancelled before 45 days of course. Cancellations within 30days will be eligible for a 50% Refund and all cancelations within 15 days are nonrefundable. Refund requests **must** be sent in writing to info@cotswoldsecuritytrainingltd.co.uk
- **Payment Plans:** We may offer payment plans for select courses. Failure to complete the agreed payment plan will result in suspension or termination of access to the course materials.

3. Course Access and Materials

- **Access Period:** Course materials are accessible for a period of time which will be advised with booking confirmation.
- **License:** We grant you a limited, non-transferable license to access and use the course materials for personal, educational purposes only.
- **Prohibited Uses:** Participants may not share, resell, reproduce, or distribute course materials without prior written consent from the delivering organisation.

4. Intellectual Property

All course content, including text, graphics, logos, and videos, is our exclusive property or that of our content providers. Unauthorized use, replication, or redistribution of any content without permission is prohibited.

5. Code of Conduct

We aim to provide a respectful learning environment for all participants. Disruptive, abusive, or inappropriate behaviour may result in removal from the course and forfeiture of any monies paid for course places

6. Limitation of Liability

- **General Liability:** We are not liable for any indirect, incidental, or consequential damages arising from participation in our courses.
- **Content Accuracy:** While we strive to ensure all information is accurate and up to date, we make no guarantees regarding the content's completeness or applicability to specific needs after its date of creation.

7. Privacy Policy

We are committed to protecting your privacy. Our Privacy Policy outlines how we collect, use, and safeguard your personal information. By agreeing to these terms, you also consent to our data collection and usage practices as detailed in the Privacy Policy.

Heart Safe Clinical Academy CIC are a registered ICO member and fully comply with their regulatory requirements.

8. Termination

We reserve the right to terminate your access to the course for breach of these Terms and Conditions. Upon termination, you will no longer have access to any course content, and no refunds will be provided unless otherwise determined by us.

9. Amendments to Terms

We may amend these Terms and Conditions at any time. Changes will be effective upon posting on our website, and your continued use of our courses signifies acceptance of any modified terms.

Contact Information

For any questions regarding these Terms and Conditions, please contact us in writing at info@cotswoldsecuritytrainingltd.co.uk

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